

Case Study

Development of an SOA framework for a US-based telecom major

How a US-based telecom major benefited from an SOA framework



Business Situation

The customer, a large electronic equipment company, required spring framework resources to set up delivery centers for its customers and increase the level of support to global technology teams around the world. The customer also wanted to increase support to existing applications.

Mahindra Satyam's Role

Mahindra Satyam's role involved establishing an India Development Center to be established with spring framework resources which would have an offshore-onsite mix of associates available to support applications for a longer duration. This differentiation brought about technical expertise in this area which would facilitate business from emerging technologies

Business Benefits

- Leveraged Mahindra Satyam's offshore capabilities in the expanded delivery model
- Increased support level to global technology teams
- Ramped up support for all the existing applications

For further information please write to rfi@mahindrasatyam.net.